



## Your Security is Our Top Priority

Rest assured that the data you store in your LiquidPlanner workspace is safe at all times. We take great measures to back up and protect our hardware, infrastructure, and the data itself. Our experienced engineering team consists of alumni from Expedia, Amazon, Microsoft, and other top-tier technology companies, and they uphold the highest standards for software security.

For the full LiquidPlanner security policy, visit <http://www.liquidplanner.com/security/>

<b>Hosting Provider</b>	AdHost Seattle, WA <a href="http://www.adhost.com/">http://www.adhost.com/</a>
<b>Workspace Access</b>	Workspace owner & invited members only; LiquidPlanner staff can only view data when access is granted by workspace owner. Data access is encrypted using SSL encryption.
<b>User Accounts</b>	Each user must create their own login & password; Email accounts are verified before activation occurs.
<b>Data Export</b>	Timesheet export to CSV, XML, or Quickbooks; Plan export to CSV; Collaboration data export to HTML/raw files.
<b>Hardware</b>	High-end Dell Servers (RAID 5 disks drives) operated under industry standard architecture. All servers and hardware have a redundant backup.
<b>Hardware Replacement</b>	Service agreement with Dell to replace hardware within four hours under normal operating conditions.
<b>Data Backup</b>	Real-time to a hot standby database server for fast failover. Full nightly backups stored in a secure, off-site facility using 448-bit encryption.
<b>Data Center Access</b>	LiquidPlanner engineering staff only on an as-needed basis. (No AdHost staff access.)
<b>Historical Uptime (last 12 months)</b>	99.99%